

# HP ENVY Laptop 17m-cg0013dx



## Creativity without limits

As big as your imagination. The immersive, 17-inch display allows you to easily create true-to-life visuals with stunning, accurate colors. Customizable performance puts the controls in your hands, and peace of mind features ensure your creations are safe-guarded until you're ready to share them

## Product overview

- **The power to bring your creations to life:** The powerful combination of an Intel® Core™ processor, ample memory and storage make your creative vision seamlessly come to life faster than ever before.
- **Thoughtfully designed:** Sometimes bigger is better. Watch your creations come to life in accurate, vibrant color on this massive Full HD, micro-edge display.
- **Privacy for your peace of mind:** Keep it confidential. Use the unhackable camera shutter to ensure your privacy and the dedicated microphone mute button to keep your conversations private.

## Key specifications

- **Operating system:** Windows 10 Home<sup>(1)</sup>
- **Processor:** 10th Generation Intel® Core™ i7-1065G7<sup>(2b)</sup>
- **Display:** 17.3-inch diagonal FHD IPS WLED-backlit multitouch-enabled edge-to-edge glass<sup>(3)</sup>
- **Memory:** 12 GB DDR4-3200 SDRAM (1 x 4 GB, 1 x 8 GB)
- **Internal storage:**
  - 512 GB Intel® SSD<sup>(58b)</sup>
  - 32 GB Intel® Optane™ memory<sup>(55)</sup>
- **Graphics:** NVIDIA® GeForce® MX330 (2 GB GDDR5 dedicated)<sup>(13)</sup>
- **Sound:** Audio by Bang & Olufsen with dual speakers
- **Battery life:**
  - Up to 11 hours (mixed usage)<sup>(70)</sup>
  - Up to 11 hours and 45 minutes (video playback)<sup>(75)</sup>
  - Up to 8 hours and 45 minutes (wireless streaming)<sup>(80)</sup>
- **Wireless:** Intel® Wi-Fi 6 AX 201 (2x2)<sup>(19e)</sup> and Bluetooth® 5.0 combo<sup>(26)</sup> (Supporting Gigabit file transfer speeds)<sup>(7)</sup>
- **Camera:** HP Wide Vision HD Camera with camera shutter and integrated dual array digital microphone<sup>(89)</sup>
- **Product weight:** 6.02 lb<sup>(76)</sup>
- **Keyboard:** Full-size island-style backlit natural silver keyboard with numeric keypad

## Product features

- **Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.<sup>(1)</sup>
- **10th Generation Intel® Core™ processor:** Experience power and responsive performance to boost your productivity. Enjoy immersive entertainment and game, stream, and create content with accelerated performance.<sup>(9)</sup>
- **NVIDIA® GeForce® MX330 graphics:** Supercharge your PC for work and play with higher graphics performance for smooth gaming content creation.
- **Full HD IPS touchscreen:** Control your entertainment right from the screen and get crystal-clear quality with 178° wide-viewing angles.<sup>(39)</sup>
- **All-in-One Keyboard:** Control your privacy, security and multimedia with the touch of a button. With all your hotkeys in one area, seamlessly navigate with no distractions.

## Additional product features

- **Fingerprint reader:** Seamlessly log in to your device in any position with the touch of your finger. Patented 3-D fingerprint technology ensures secure access.<sup>(9)</sup>
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **Intel® Optane™ Memory H10 with Solid State Storage:** Launch your most used apps at faster speeds. Accomplish more in less time with two breakthrough technologies in a single form factor while seamlessly loading heavy duty images and videos.<sup>(55)</sup>
- **PCIe® NVMe™ SSD storage:** Get up to 15x faster performance than a traditional hard drive.<sup>(58b)</sup>
- **Effortlessly connected:** Enjoy a smoother wireless experience with Wi-Fi 6 (2x2) and Bluetooth® 5.0 combo, all your connections are solid and up to 3x faster file transfer speeds than Wi-Fi 5.<sup>(19e)(19f)(26)</sup>
- **Gigabit Wi-Fi:** Ultra-fast Wi-Fi supporting gigabit speeds.<sup>(7)</sup>
- **An exceptionally rich audio experience:** HP Dual Speakers, HP Audio Boost, and expert tuning by Bang & Olufsen bring audio perfection to your PC.
- **McAfee LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe™ trial.<sup>(6)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP ENVY Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(9)</sup>



Audio by BANG & OLUFSEN

## Specifications

|                                |  |
|--------------------------------|--|
| <b>Operating system</b>        | • <b>Windows 10 Home</b> <sup>(1)</sup>  |
| <b>Processor</b>               | • 10th Generation Intel® Core™ i7-1065G7 <sup>(2b)</sup><br>• Quad-Core  |
| <b>Processor speed</b>         | • 1.3 GHz base frequency, up to 3.9 GHz with Intel® Turbo Boost Technology <sup>(2g)</sup>   |
| <b>Processor cache</b>         | • 8 MB cache   |
| <b>Memory</b>                  | • 12 GB DDR4-3200 SDRAM (1 x 4 GB, 1 x 8 GB)   |
| <b>Accessible memory slots</b> | • Memory slot not user accessible  |
| <b>Video graphics</b>          | • NVIDIA® GeForce® MX330 (2 GB GDDR5 dedicated) <sup>(13)</sup>  |
| <b>Internal storage</b>        | • 512 GB Intel® SSD <sup>(58b)</sup><br>• 32 GB Intel® Optane™ memory <sup>(55)</sup>  |
| <b>Finish and features</b>     | • Top cover: Natural silver aluminum with a sandblasted anodized finish<br>• Keyboard deck: Natural silver aluminum with a sandblasted anodized finish   |
| <b>Camera</b>                  | • HP Wide Vision HD Camera with camera shutter and integrated dual array digital microphone <sup>(89)</sup>  |
| <b>Display</b>                 | • 17.3-inch diagonal FHD IPS WLED-backlit multitouch-enabled edge-to-edge glass, 300 nits, 100% sRGB (1920 x 1080) <sup>(20)(39)</sup>   |
| <b>Screen to body ratio</b>    | • 86% <sup>(40)</sup>  |
| <b>Wireless connectivity</b>   | • Intel® Wi-Fi 6 AX 201 (2x2) <sup>(19e)</sup> and Bluetooth® 5 comb <sup>(26)</sup> (Supporting Gigabit file transfer speeds) <sup>(7)</sup><br>• MU-MIMO supported   |
| <b>Digital media</b>           | • Multi-format SD media card reader  |
| <b>Sound</b>                   | • Audio by Bang & Olufsen with dual speakers   |
| <b>Integrated keyboard</b>     | • Full-size, island-style, backlit, natural silver keyboard with numeric keypad<br>• HP Imagepad with multi-touch gesture support  |
| <b>External notebook ports</b> | • 1 SuperSpeed USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4, HP Sleep and Charge) <sup>(42)(50)</sup><br>• 1 SuperSpeed USB Type-A 5Gbps signaling rate (HP Sleep and Charge)<br>• 2 SuperSpeed USB Type-A 5Gbps signaling rate<br>• 1 AC Smart pin<br>• 1 Headphone/microphone combo<br>• 1 HDMI 2.0 |
| <b>Dimensions</b>              | • <b>Unpackaged:</b> 15.71 in (W) x 10.20 in (D) x 0.76 in (H)<br>• <b>Packaged:</b> 21.73 in (L) 2.72 in (W) 13.58 in (H)   |
| <b>Weight</b>                  | • <b>Unpackaged:</b> 6.02 lb <sup>(76)</sup><br>• <b>Packaged:</b> 10.00 lb  |
| <b>Security</b>                | • Fingerprint reader<br>• All-in-One Keyboard: Support power button, HP Command Center hotkey, Camera Shutter key, Mic Mute key, and fingerprint reader in keyboard area.  |
| <b>Power</b>                   | • 4-cell, 55 Wh Li-ion polymer battery<br>• 65 W AC power adapter  |

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com> <sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2g)</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See [www.intel.com/technology/turboboost](http://www.intel.com/technology/turboboost) for more information. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(7)</sup> Wi-Fi supporting gigabit speeds is achievable when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 160MHz channels. <sup>(8)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(9)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(13)</sup> NVIDIA, GeForce, Surround, and the NVIDIA logo are trademarks and/or registered trademarks of NVIDIA Corporation in the U.S. and other countries. <sup>(19e)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 are draft and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other Wi-Fi 6 devices. Only available in countries where 802.11ax is supported. <sup>(19f)</sup> Based on Wi-Fi 5 80MHz and Wi-Fi 6 160MHz minimum requirements when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 802.11ax (Wi-Fi 6). Only available in countries where 802.11ax is supported. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). <sup>(23)</sup> Detects BIOS damage and recovers last settings. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at [www.hp.com/go/options](http://www.hp.com/go/options). <sup>(39)</sup> Full High Definition (FHD) content is required to view FHD images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(50)</sup> DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(55)</sup> Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. <sup>(56)</sup> For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(58b)</sup> Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 5,400 rpm HDD. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(66)</sup> Alexa home supported devices are not included and must be purchased separately. <sup>(70)</sup> Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://fbapco.com/products/mobilemark-2014/> for additional details. <sup>(75)</sup> Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to system tolerance. <sup>(80)</sup> Battery life tested by HP using continuous Netflix video playback, Windows 10 Netflix app, 150 nits brightness, system audio level 17%, headphone attached, played full-screen, wireless on. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 03/18/2020\_r8

|                             |   |
|-----------------------------|---|
| <b>Battery life</b>         | • Up to 11 hours (mixed usage) <sup>(70)</sup><br>• Up to 11 hours and 45 minutes (video playback) <sup>(75)</sup><br>• Up to 8 hours and 45 minutes (wireless streaming) <sup>(80)</sup>   |
| <b>Warranty and support</b> | • 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup><br>• 90 days limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup> |

## Software

|  |  |
|--|--|
| <b>HP help and support</b>             | • <b>HP BIOS Protection:</b> Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself. <sup>(23)</sup><br>• <b>HP Jumpstarts:</b> Get access to great HP solutions and learn about valuable features that come with your new HP PC.<br>• <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. <sup>(56)</sup>   |
| <b>Books, music, photos and videos</b> | • <b>Netflix:</b> Watch movies and TV on your PC with subscription. <sup>(9)</sup>   |
| <b>Productivity and tools</b>          | • <b>Dropbox cloud storage:</b> Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access. <sup>(9)(22)</sup><br>• <b>Amazon Alexa voice service:</b> Hands-free access to Amazon Alexa on your PC, including more than 50K skills. <sup>(66)</sup><br>• <b>HP Audio Switch:</b> Easily switch between speaker and microphone sources with intuitive controls and a consistent app experience.<br>• <b>HP Command Center:</b> Customize performance, fan speed and noise, and external temperature—all to meet your needs.<br>• <b>HP Connection Optimizer:</b> Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points. <sup>(9)</sup> |
| <b>Security and protection</b>         | • <b>Fingerprint reader:</b> Securely log in with a touch of your finger.<br>• <b>McAfee LiveSafe™:</b> Protect your operating system with a free 30-day McAfee LiveSafe™ trial. <sup>(6)</sup>  |

## Additional Information

|                           |   |
|---------------------------|---|
| <b>Product number</b>     | • 9XM78UA#ABA   |
| <b>Ad embargo date</b>    | • 05/03/2020  |
| <b>UPC Code</b>           | • 194850255595  |
| <b>Country of origin</b>  | • China   |
| <b>Tariff number</b>      | • 8471300000  |
| <b>Pallet information</b> | • <b>Dimensions:</b><br>• <b>Total weight:</b> 904.00 lb<br>• <b>Layers:</b> 3<br>• <b>Products per layer:</b> 29 |

